

**From:** [Glass, Anne](#)  
**To:** FW: Telehealth Guidance Clarification  
Thursday, April 16, 2020 10:12:00 AM  
[image001.png](#)

**Subject:**  
**Date:**  
**Attachments:**

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Medicaid Contacts:

Please see the email below from Antraneise.

Anne Glass  
Medicaid Consultant

Florida Certified Contract Manager  
[Student Support Services Project](#), USF  
Bureau of Exceptional Education and Student Services  
Florida Department of Education  
325 West Gaines Street, Room 644  
Tallahassee, Florida 32399  
850-245-7838



Please note that Florida has a very broad public records law. Most written communications to or from state officials are public records available to the public and media upon request.

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**From:** Jackson, Antraneise <Antraneise.Jackson@ahca.myflorida.com>  
**Sent:** Friday, April 10, 2020 4:00 PM  
**To:** Glass, Anne <Anne.Glass@fldoe.org>  
**Cc:** Vergeson, Melissa <Melissa.Vergeson@ahca.myflorida.com>; Harrison, Logan <Logan.Harrison@ahca.myflorida.com>  
**Subject:** RE: Telehealth Guidance Clarification

Hi Anne,

Yes, telehealth guidance pertains to services that are required to be face-to-face and interaction with the student. Yes, other forms of services carried out to assist in care planning and coordination for students are still reimbursable.

Thanks,

**Antraneise Jackson, MPH**  
AHC Administrator  
Clinical Compliance Monitoring  
Bureau of Medicaid Quality  
Agency for Health Care Administration  
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**From:** Glass, Anne <[Anne.Glass@fldoe.org](mailto:Anne.Glass@fldoe.org)>  
**Sent:** Friday, April 10, 2020 3:03 PM  
**To:** Jackson, Antraneise <[Antraneise.Jackson@ahca.myflorida.com](mailto:Antraneise.Jackson@ahca.myflorida.com)>  
**Subject:** [ External ] Telehealth Guidance Clarification

Antraneise- The telemedicine guidance states that coverage is available for evaluations performed by school district behavioral provider staff. Can you clarify that the telehealth guidance pertains only to that part of the evaluation that would have been face-to-face and that other reimbursable parts of the evaluation that do not involve face to face interaction with the student (development of evaluative reports, interviews, and other activities that are part of the evaluation) are still reimbursable?

Please confirm that nursing services provided while the students are not at the school building, such as compilations of health histories, health care coordination and referrals and consultation with other health care staff and parents continue to be reimbursable.

Thank you once again for the telehealth guidance.

Anne Glass  
Medicaid Consultant  
Florida Certified Contract Manager  
[Student Support Services Project](#), USF  
Bureau of Exceptional Education and Student Services  
Florida Department of Education  
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